

Session 1.1

How Digital Validation Was a Key Enabler to MSD ONEQV

(Combining C&Q – CSV)



HOW DIGITAL VALIDATION WAS A KEY ENABLER TO MSD ONECQV (COMBINING C&Q – CSV)

Validate in Dublin

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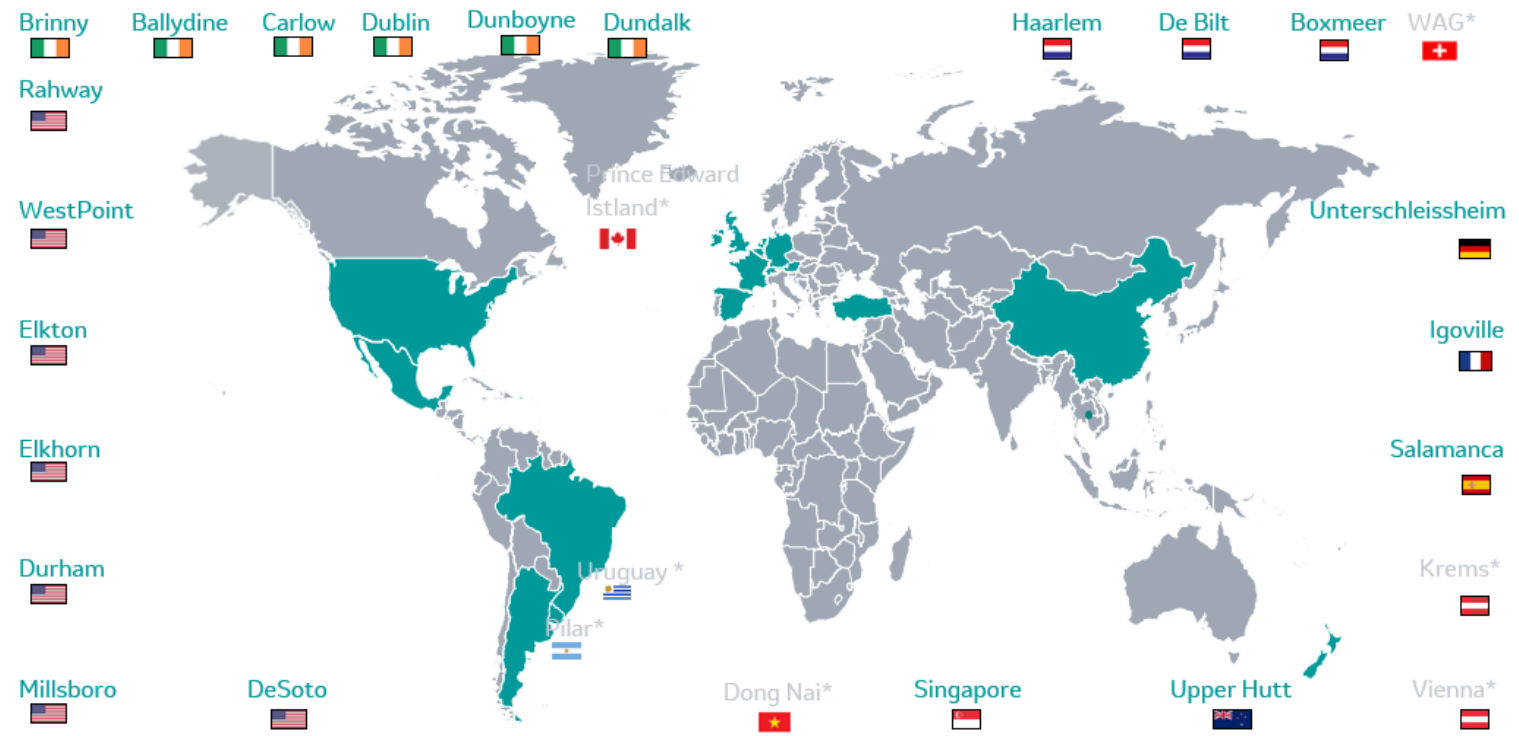
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Paperless Validation

MSD Global Engineering Solutions



GES is responsible for the procurement, design, construction and C&Q of advanced manufacturing facilities and laboratories worldwide. We provide premier engineering solutions in the pharmaceutical industry through technical innovation and project management.

GES Around the World



*GES Consult only

MSD in Ireland

MSD in Ireland

50

years in Ireland

3.6k+

employees

8

locations

\$3.5B

approximate investment in our Irish
operations in the last 3.5 years

60+

number of countries we export to

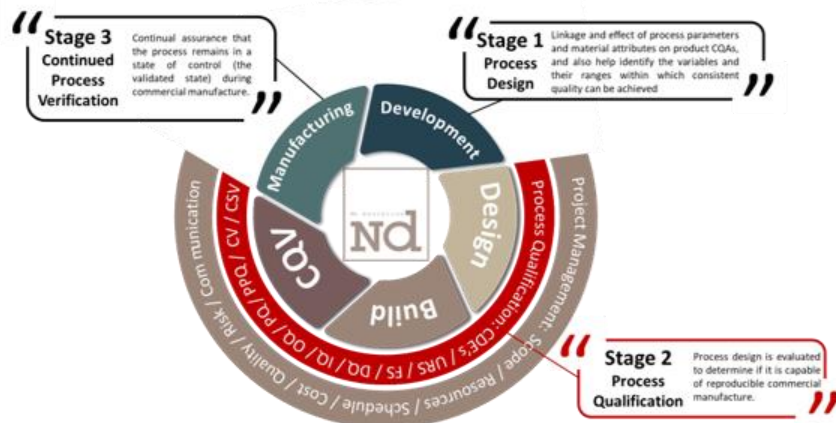
GES CQV Global Team



- Support C&Q strategy on our most strategic projects and implement new ways of working based on our experiences on previous projects.
- GES CQV leads the charge on implementing standard vendor work and digital transformation through the CQV lifecycle.

Global Validation Consulting Solutions Provider & Certified Kneat Partner

- No deviation is a patient-centric solution provider for the pharmaceutical and biotech industry for the Asia & Europe region.
- Specializing in Process Engineering, Commissioning Qualification Validation(CQV), Digitisation & Paperless Validation Solutions, Quality Compliance & Regulatory and Training & Education



ISPE Good Practice Guide

Good Practice Guide: Digital Validation

- The transition from traditional, paper-based validation to a digitally integrated framework remains a complex challenge.
- This Good Practice Guide considers how increased adoption of Digital Validation Tools (DVTs) in the life sciences industry can support a growing commitment to data integrity, operational efficiency, and regulatory compliance.
- Developed by a global team of experts in validation, regulatory compliance, quality assurance, and digital transformation, this Guide presents real-world insights, case studies, and structured methodologies to facilitate the successful integration of digital validation into business operations.

Concept Paper: Digital Validation – Future Advances

- Exploring the need for easily accessible data, the role of AI, LLMs, ML, predictive analytics, and pivoting to a more datacentric digital validation mindset.



GOOD PRACTICE GUIDE:
**Digital
Validation**



MSD: CURRENT STATUS

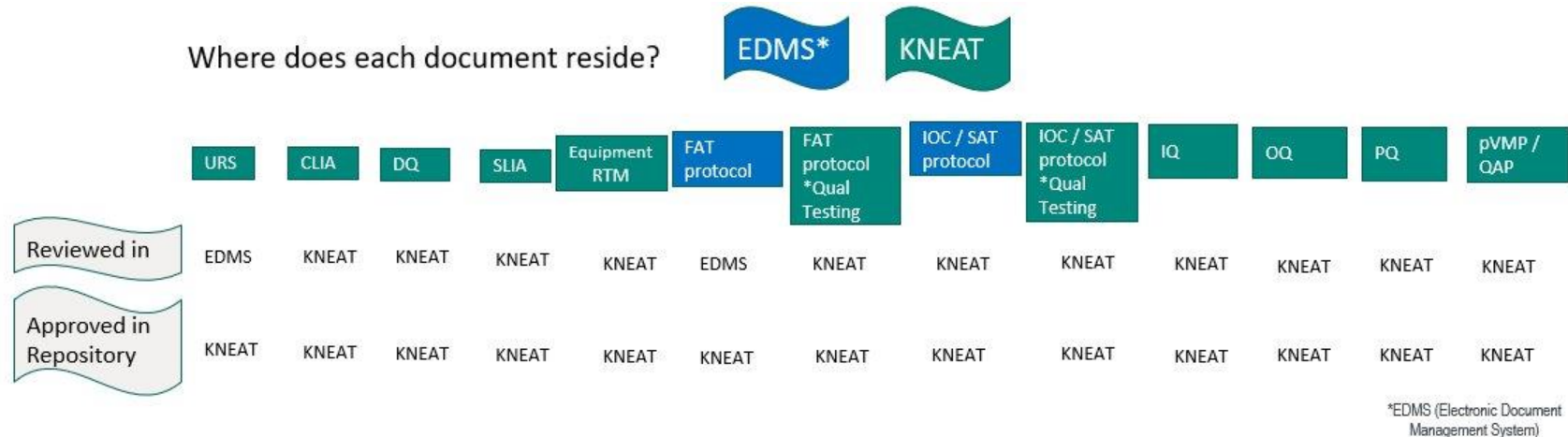
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MSD : Early adoption and roll out

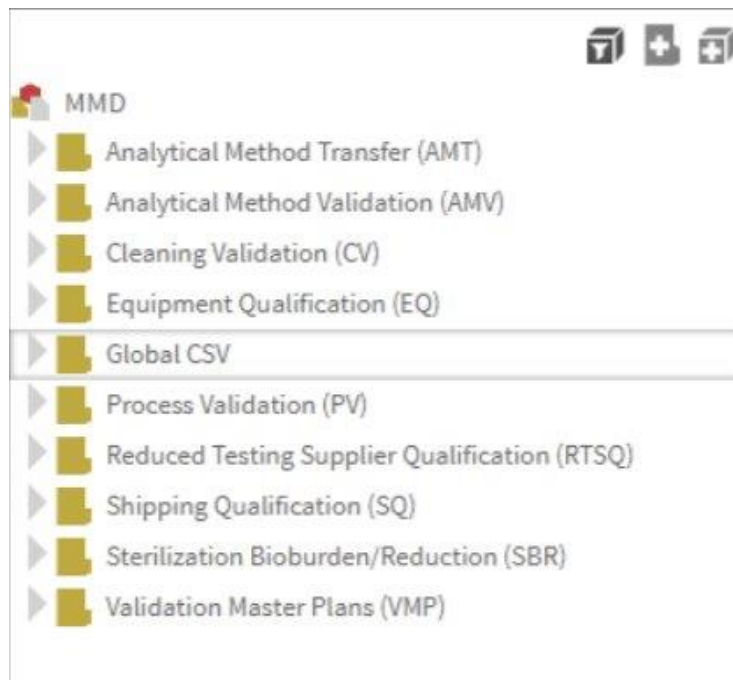


Digital Validation Roll Out



- GMP Lifecycle documents were assessed to determine suitability to digital validation platform.
- Non-GMP documents e.g FAT and IOCs (Not-Direct) were optional

Roll out to other areas over the past 5 years



- Started in CSV & EQ
- Added additional disciplines over past 5 years
- And Rolled out from Human Health to Animal Health

Animal Health Manufacturing Facilities



eVal End User Count 2026



Division & Access role	Users count
Total Users count MMD, MRL and AH	12733
MMD	11266
MRL	1924
AH	797



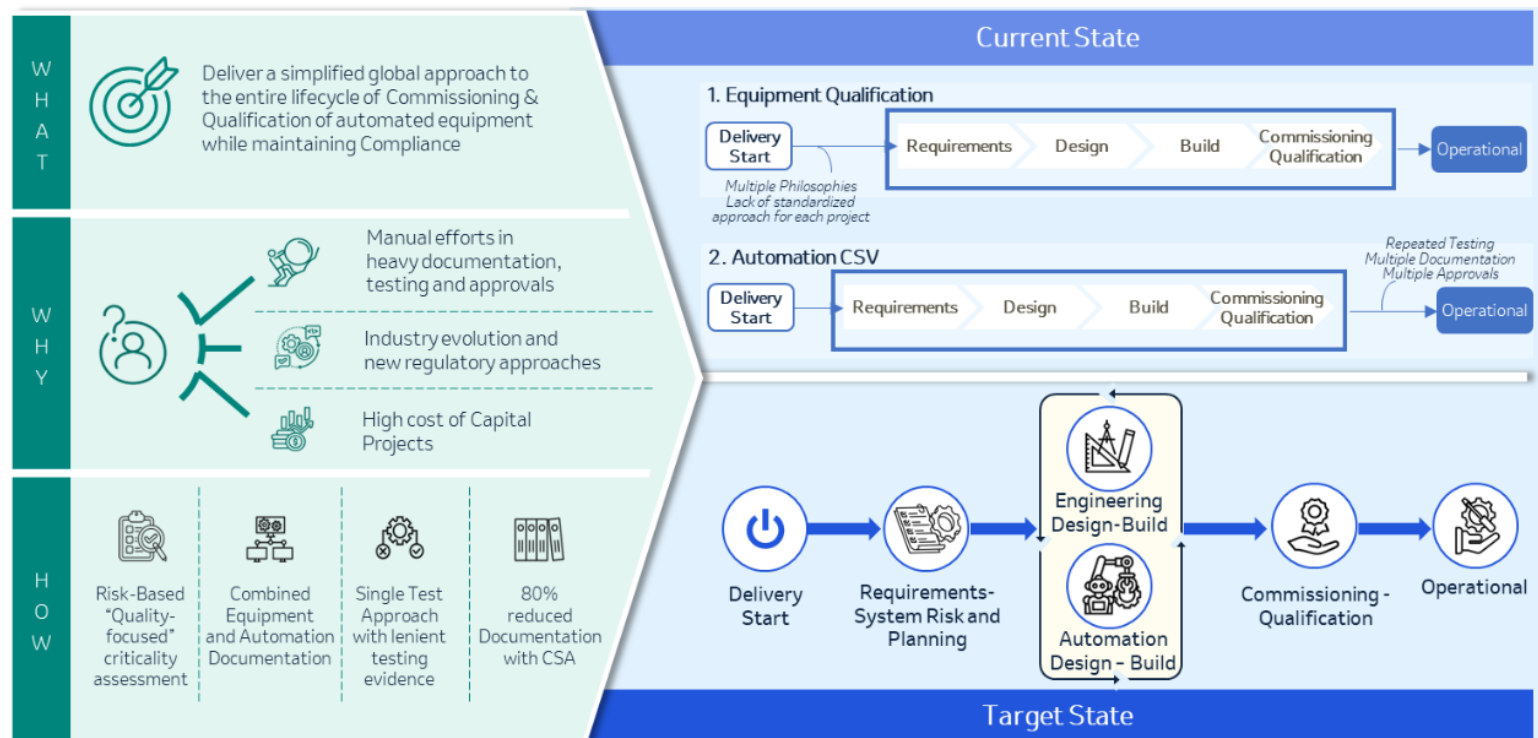


ONECQV



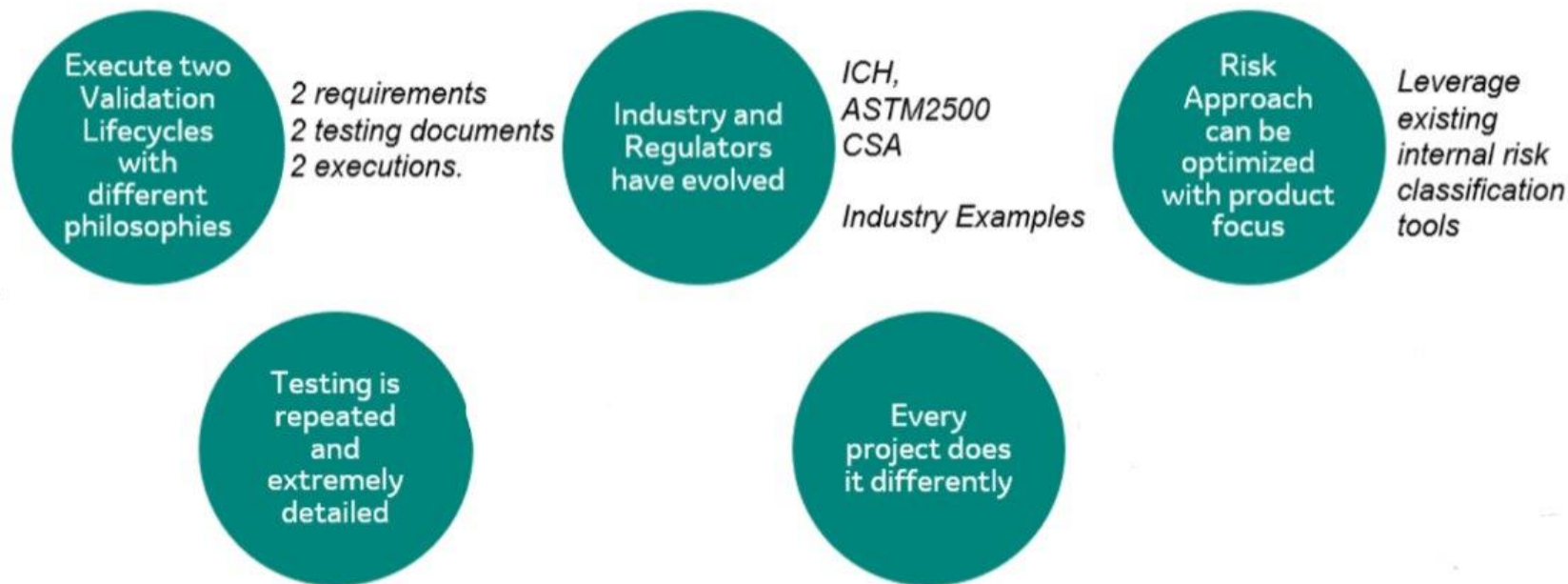
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ONECQV : What, Why and How?



Problem Statement:

Current C&Q Process is compliant....however is inefficient, costly and contains repeat testing



Deliver a simplified, global approach to the entire C&Q Lifecycle

Current



Future

- | | |
|--|--|
| 1. Compliant with Quality Oversight | 1. Compliant with Quality Oversight |
| 2. Separate Equipment & Automation | 2. Combined |
| 3. Varies Project to Project | 3. One Approach – Institutionalized, governed |
| 4. Broad assessment of criticality, so everything gets “Qualified” | 4. Focused Criticality based on “true” impact to product (Does not equal take more risk) |
| 5. Repeated testing | 5. Single Test Approach |
| 6. Highly documented testing resulting 1000’s of pages | 6. 80% reduction in documentation with CSA Approach |
| 7. Vendor testing not accepted as evidence for Qualification | 7. Vendor testing accepted as evidence for Qualification |

OneCQV Mission and Vision

Mission:

Unify, simplify, and standardize the commissioning and qualification of automated equipment while maintaining compliance.

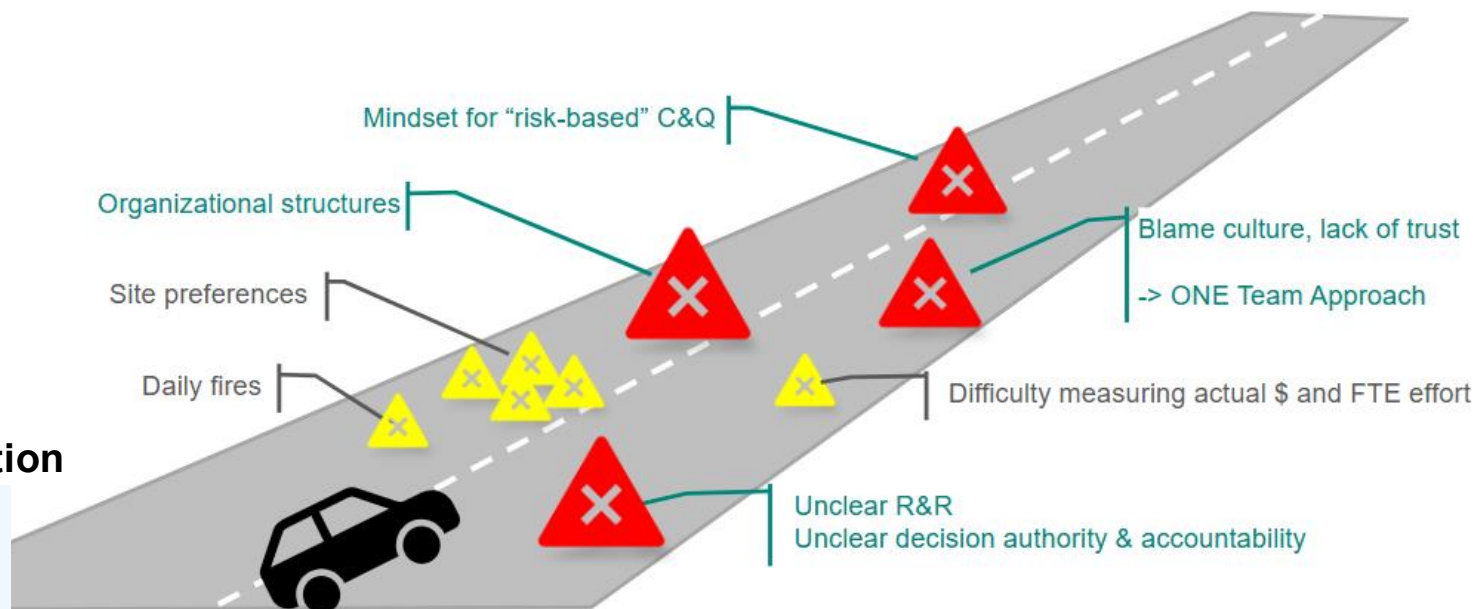
Vision

Best-In-Class C&Q

Shortest Lead Time
Competitive Cost
Agile & Digital

Current Condition

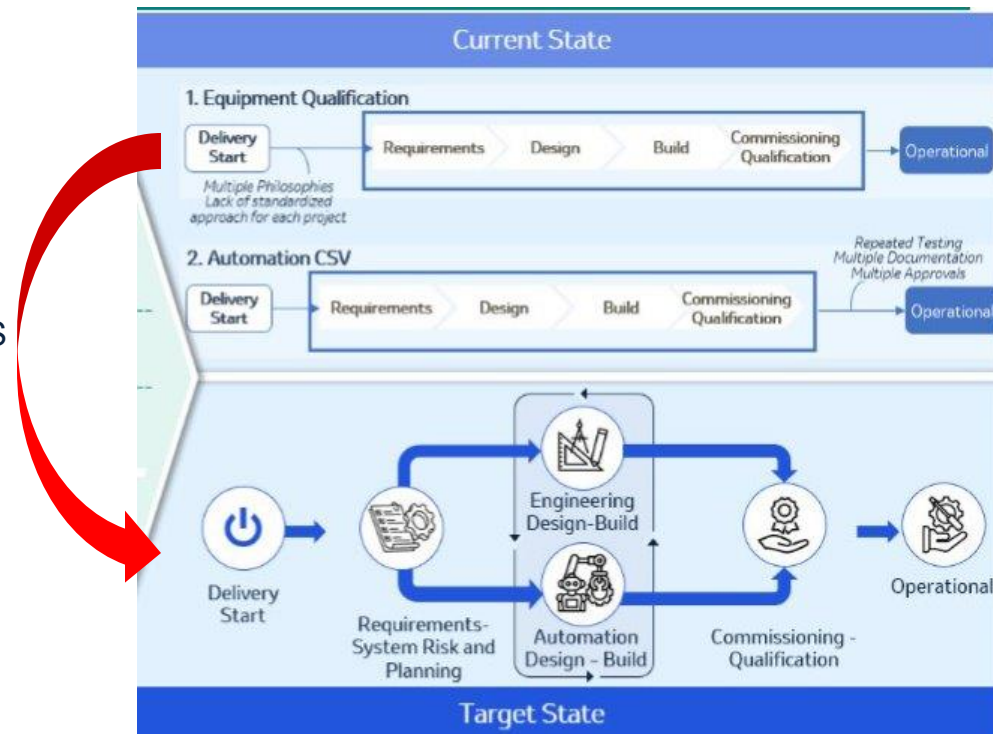
Safe
Compliant
Inefficient



Digital Validation is a catalyst for OneCQV at MSD

Digital platform allowed full access to protocols and removed silos that are present with paper.

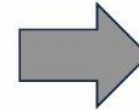
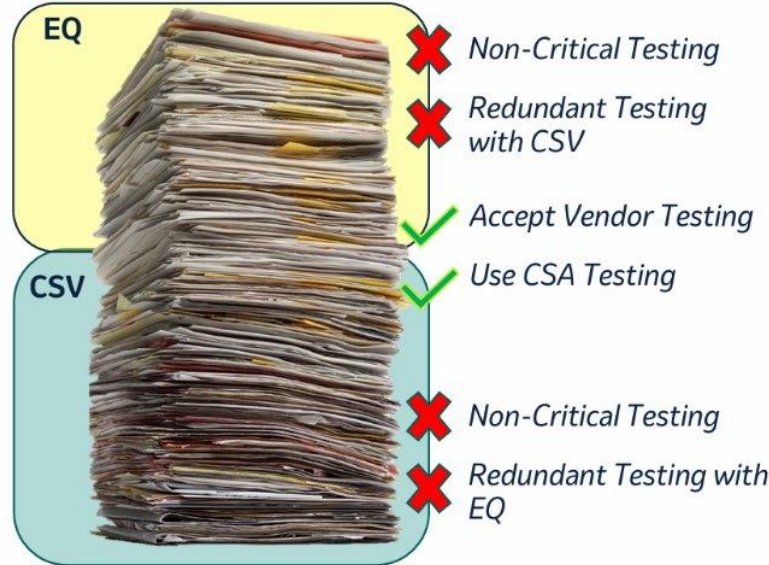
Combined (Process and Automation) URS and applying CSA risk approach to testing has eliminated repeat testing and right sized commissioning and qualification testing.



How eVal enabled us to roll out OneCQV

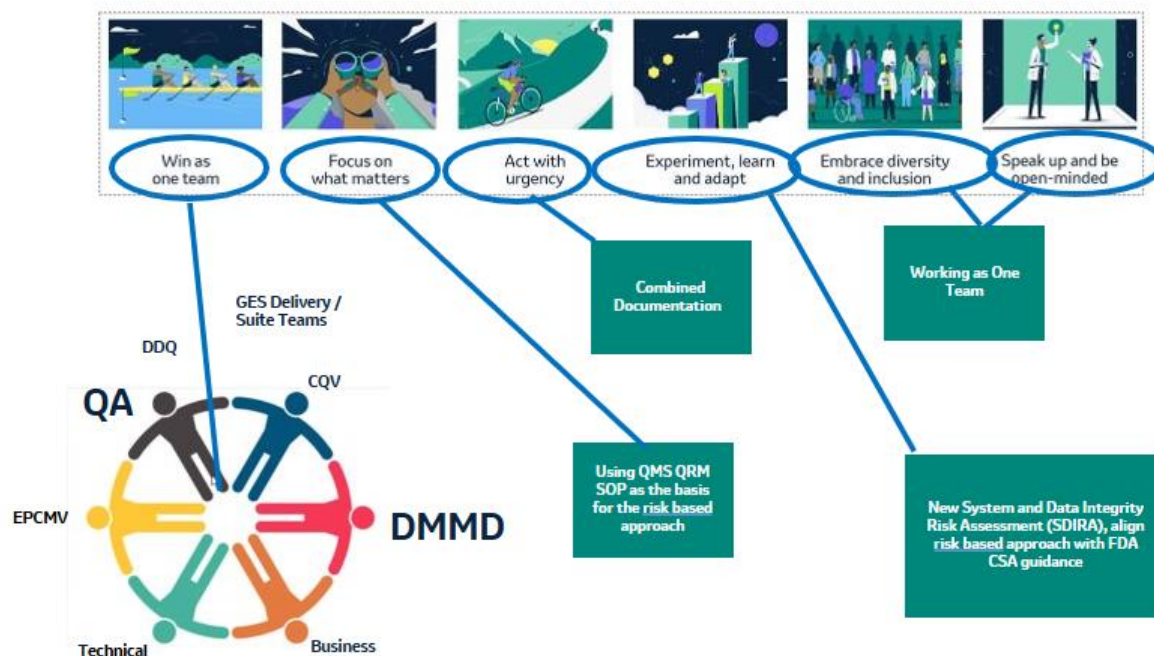
- Merge CSV and Equipment templates
- Use of Training environment to trial new templates
- Ease of global reviews – easy access for reviews and approvals (US, EMEA, Asia)
- Easy collaboration between different departments on one platform
- RTM – able to merge links to both CSV and equipment design qualification (design specs, P&ID, vendor datasheets) and testing (FAT, SAT, IOC, IOQ)
- Allowed us to have strong global governance to ensure global templates used across all sites – standardized approach
- Metrics after OneCQV rolled out – to observe return on investment

Advantages of OneCQV



Reduce equipment and automation redundancies by linking them together in a single lifecycle
Reduce rework by clarifying requirements and specifying the correct designs
Reduce paperwork and documents by focusing document rigor on higher risks to product quality

OneCQV – Better defined Roles & Responsibilities = Better Ways of Working

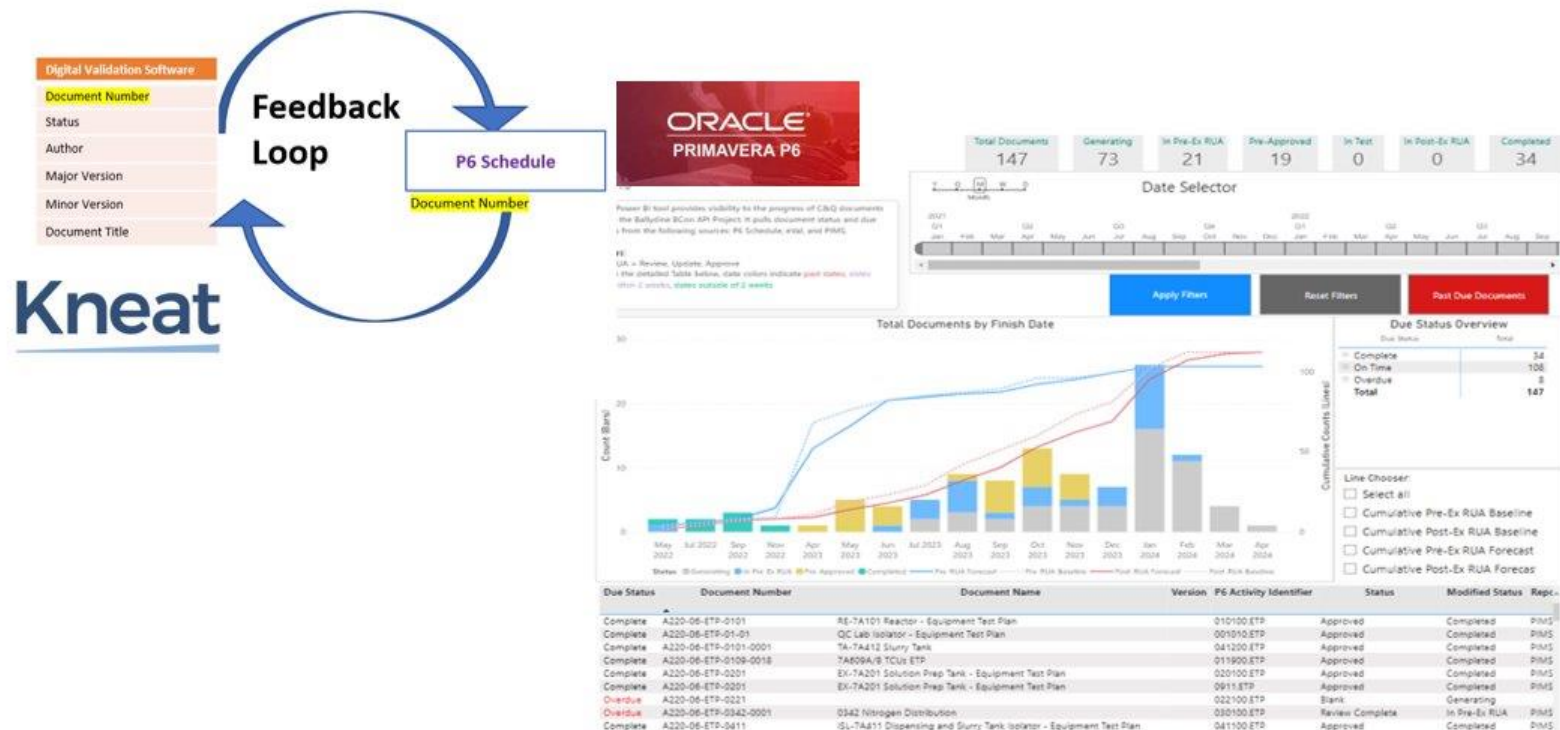




Current Initiatives

Validate Dublin

Digital Validation : Document Tracking Tool



Thank you

